

# VILLAGE OF GLENWOOD

ONE ASSELBORN WAY • GLENWOOD, ILLINOIS 60425

708.753.2400  
708.753.2406 Fax



## **GLENWOOD SURVEY RESULTS**

I'd like to thank the hundreds of Glenwood residents who took the time to complete our first-ever community survey. Whether you answered the questions online or mailed in the form, your willingness to provide feedback is incredibly appreciated.

The survey was initiated, in part, to understand how you want to see your tax dollars spent and what you'd like to see more of – and less of – in Glenwood.

What made me most proud were the 85% of you who said you are either "Satisfied" or "Very Satisfied" with living here. You value our peaceful neighborhoods and the small-town convenience here. I do, too.

We also know, based on your feedback, that we need to focus more on taxes, water rates and our parks, as well as attracting more economic development and communicating more often with you.

And we will do that. Because your voice matters.

Below is a summary of your feedback – which will help drive our decisions as we prioritize spending and areas of focus.

Thank you again for sharing your thoughts on these many important issues. I look forward to working with you to continue improving the community we proudly call home.

- Mayor Ron Gardiner

### **Who Responded**

- 335 responses – 133 online, 202 mailed in
- 65% women
- 60% lived in Glenwood 20+ years
- 85% Satisfied or Very Satisfied living in Glenwood

### **What Residents Like Most**

- Peaceful Neighborhoods 64%
- Small-town convenience 50%
- Quiet town 47%

# VILLAGE OF GLENWOOD

---

ONE ASSELBORN WAY • GLENWOOD, ILLINOIS 60425

708.753.2400

708.753.2406 Fax



## **What Residents Like Least**

- Taxes 48%
- Speeding 43%
- Little Revenue Growth 41%

## **Most Important Issues**

- Water Cost/Service 50%
- Economic Development 38%
- Streets 37%
- Water Infrastructure 37%

## **Greatest Concerns**

- Public Safety 69%
- Cost Of Water 46%
- Lack Of Economic Development 41%
- Water Main Conditions 34%

## **Satisfaction Levels**

- Fire 92%
- Trash/Leaf Pick-Up 86%
- EMS 82%
- Police 80%
- Traffic Control 65%
- Public Works 62%
- Enforcement Of Laws 58%

## **Parks And Recreation**

- Overall Satisfaction 45%
- Support Tax Increase To Create Park District 22%
- Satisfied With Grounds At Glenwoodie 47% (47% Unaware)
- Are You A Golfer 15%
- Interested In A Free Golf Lesson 38%

# VILLAGE OF GLENWOOD

ONE ASSELBORN WAY • GLENWOOD, ILLINOIS 60425

708.753.2400

708.753.2406 Fax



## Other Public Services

- Waiting Periods For Services Are Reasonable 68%
- Public Transportation Is Important 30%
- Increase Water Bill \$50 To Eliminate Vehicle Stickers 17%
- Short-Term Housing In Glenwood 12%

## Communication

- Satisfied With How Information Is Disseminated 67%
- Know How To Reach Elected Officials 60%
- Visit Village Website In Last 30 Days 50%
- Attend Board Meetings 20%
- Willing To Serve On Committees 37%
- Residents Want:
  - More frequent communication from village
  - More newsletter/government access
  - Improved notification of meetings, village board atmosphere

## Economic Development

- Satisfied With Businesses In Glenwood 40%
- Support New Distribution Center 55%
- Most Want To See:
  - Grocery Store
  - Restaurants
  - Recreational/Family Entertainment
  - Laundry/Dry Cleaner
  - Main Street businesses

## Taxes

- Satisfied With How Tax Dollars Spent 35%
- Believe Glenwood Is Fiscally Sound 47%
- Support Tax Increase For:
  - Crime Prevention 60%
  - Street Resurfacing 59%
  - Youth Programs 40%